

Case Study: Zirh fulfillment system transferred from a legacy triplefin system to ADS's mission critical fulfillment framework

Zirh turns to Preyas Consulting to help them move their fulfillment system within weeks

When looking for vendors to migrate their high-volume, real-time legacy fulfillment system Zirh turns to Preyas Consulting for design, planning and development. Our key challenge was to work with multiple teams including both the fulfillment company vendors, and the zirh business team to put an implementation together that best leverages the capabilities of the new fulfillment system, while retaining all the features and functionality provided by the old fulfillment system.

Preyas Consulting quickly mobilized an experienced team across our New York and India offices to begin the stimulating task of finding ways to design and map the new system.

Fast turnaround across multiple teams and multi-tiered communication channels

Our team worked rapidly with the Zirh team to plan and document the details mapping of the old fulfillment system and implement the documentation for the data mapping and flow.

Certain critical built-in features available in the old fulfillment system were no longer supported by the new fulfillment system. To remedy this shortcoming, our engineers worked with the business leadership to implement a custom solution that not only matched the features provided by the old system, but exceeded the value provided by the replaced feature set.

Our Role

Business analysis, project management, database design, development, testing and deployment

The Result

Within 14 weeks of engaging the Preyas Consulting team, Zirh was able to completely migrate their old fulfillment system to the new system, allowing Zirh to successfully save up to 35% in annual fees and improve the reliability, notifications and monitoring capabilities that it had in-house.